

BBA Semester 3 – CBCS

KNOWLEDGE MANAGEMENT CE-309(H): [HRM group]

Sub Code: 20710

OCT/NOV/DEC-2017 Examination

Time: 2:30 hours

Marks: 70 Marks

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- Q.1 what is knowledge management? Explain Characteristics of KBOs and Also explain Dimensions of HRM in KBOs [14]**
- OR**
- Q.1 Elucidate Organizations' New Roles and Challenges for HRM in the KBOs. [14]**
- Q.2 Write a short note on: [14]**
- [A] Intellectual Property Rights (IPR).**
- [B] Performance Appraisal in a KBO.**
- OR**
- Q.2 "Managing Knowledge for organizational effectiveness is the need of 21st century". Explain this statement in relation to Process and Methods. [14]**
- Q.3 "Employees are the assets for their organizations ". Explain this statement in light of Management of Employee retention [14]**
- OR**
- Q.3 "Rewarding the Knowledge a golden key to the success of organization's better health." Explain this statement in light of Managing Knowledge and Personnel. [14]**
- Q. 4 "Information plays key role in the development of organization". Explain this statement in relation to Human Resource Information System in KBOs. [14]**
- OR**
- Q.4 Write a detail note on Performance Management and its mechanisms. [14]**
- Q.5 Write Short notes: [14]**
- [A] Knowledge Process Outsourcing**
- [B] Digital Libraries**
- OR**
- Q.5 Write Short notes: [14]**
- [A] Artificial Intelligence**
- [B] Repositories**