

Apr 2016
B.B.A. Semester - IV Examination
Human Resource Management – II

Paper No. 402 Code No. 3728

Time: 2:30 Hours

Total Marks: 70

- Q.1** Define Trade Union. Discuss the Trade Union Movement in India. **14**
OR
- Q.1** Explain the significance of Industrial Relations and describe the causes of poor Industrial Relations. **14**
- Q.2** Write a note on the Evolution of Industrial Relations in India, **14**
OR
- Q.2** Discuss the growth of Industrial Relations after independence and also describe the present situation of IR in India. **14**
- Q.3** Discuss the concept of Collective Bargaining in detail. **14**
OR
- Q.3** Define the concept of Workers' Participation. Discuss its methods in detail. **14**
- Q.4** Define Group. Discuss various types of Groups in detail. **14**
OR
- Q.4** Define Team. Discuss the advantages and disadvantages of working in a Team. **14**
- Q.5** Define Leadership. Discuss various Leadership Styles in detail. **14**
OR
- Q.5** Define Motivation. Discuss Maslow's Need Hierarchy Theory in detail. **14**