

17 SEP 2020
M. B. A. Examination.
Semester 1. Course-3121
Organizational behaviour.

Time : 2 Hours 30 minutes.

Total Marks : 70.

1 (A). Describe in detail Organizational behaviour. (14).

Or

1 (A) (1). Describe impact of national culture on organizational culture. (07).

1 (A) (2). Organization is made up of goals, structure and people - explain with suitable examples. (07).

1 (B). Write brief answers of the following (any 4 out of 6). (04).

1. Define organization.
2. List factors affecting organizational behaviour.
3. Differentiate operatives and managers.
4. Describe in brief concept of mutual interest in organizational behaviour.
5. What is a social system ?
6. What is organizational behaviour ?

2 (A). Describe in detail - motivation and organizational behaviour. (14).

Or

2 (A) (1). Describe in detail personality and organizational behaviour. (07).

2 (A) (2). Describe impact of attitude on organizational behaviour. (07).

2 (B). Write brief answers of the following (any 4 out of 6). (04).

1. What are values ?
2. Define personality.
3. What is attitude ?
4. List the needs in Maslow's hierarchy of needs.
5. What are extrovert and introvert personality types ?
6. What is motivation ?

3 (A). Describe the process of perception in detail. (14).

Or

3 (A) (1). Describe in brief conflict management. (07).

3 (A) (2). Describe in brief stress management. (07).

3 (B). Write brief answers of the following (any 3 out of 5). (03).

1. Define power.
2. What is stress ?
3. What is a group ?
4. Describe the concept of interpersonal communication.
5. What is decision making ?

4 (A). Describe in detail contemporary practices in leadership. (14).

Or

4 (A) (1). Describe organizational culture. (07).

4 (A) (2). Describe change management in detail. (07).

4 (B). Write brief answers of the following (any 3 out of 5). (03).

1. Who can be said as a leader ?
 2. Define autocratic leadership style.
 3. Define organizational culture.
 4. What is laissez faire style ?
 5. What is resistance to change ?
-